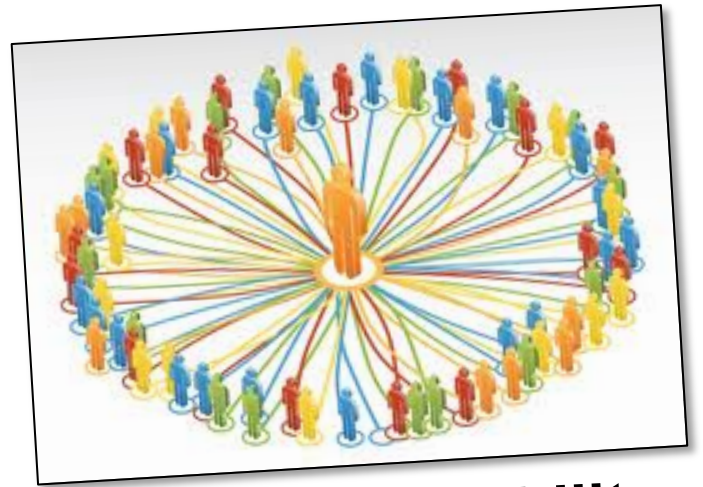




## Trusting Competence

High Quality Information &  
Slow Information Flow



## Trusting Reliability

Network Bandwidth &  
Limited Attention

